

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 06-0538

ORIGINAL

Regarding a complaint by (Person making the complaint): LATACIA MORGAN

Against (Utility name):

People's Energy Light & Coke Company

As to (Reason for complaint) People's Energy is billing me for three years of service due to their negligence.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

8004 S. Phillips Unit 1 South

The service address that I am complaining about is

8004 S. Phillips Unit 1 South

My home telephone is

(773) 721-1068

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 721-1068

(Full name of utility company)

People's Energy Light & Coke Company

to the provisions of the Illinois Public Utilities Act.

Respondent is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-1 Adm Part 280.100 (b) 280.100 (a)

- (a) a utility may render a bill for services or commodities provided to
(1) a residential customer only if such bill is presented within one year from
the date the services or commodities supplied or (2) a non-residential
customer only if such bill is presented within two years

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On April 4, 2003 I applied for service at 8004 S. Phillips Unit 1 South. I paid all past due balances and provided a lease and proof of purchase, to have the service connected. They did not bill me.
2. Approximately one year later when there was still no bill, a People's Energy rep came out to check the meter and couldn't figure out the problem. It was assumed that my monthly assessments which heat the hall, may somehow go toward my unit's heat.
3. Now three years later, Peoples Energy disconnected the service with no bill, no warning and are attempting to charge me for the previous 3 years. They are unwilling to accept any responsibility for their countless mistakes.

Please clearly state what you want the Commission to do in this case:

That my service is reconnected upon payment of 700.00 which is half of one year of service and the remainder be paid in monthly installments over six months.

Date: July 23, 2006
(Month, day, year)

Complainant's Signature Latacia Morgan

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Latacia Morgan, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Latacia Morgan

Subscribed and sworn/affirmed to before me on (month, day, year) 07-27-2006

[Signature]
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.